

# COMPANY POLICY

## POL 3.0

### QUALITY POLICY



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Platypus is a trusted brand and the supplier of choice for many national and Australian business. Our customers rely on us to deliver printing and packaging that is functional, impactful and consistent. Our commitment to quality is what makes Platypus the market leader for quality print and packaging. We live by three rules.

- 1) Never assume anything
- 2) 100% is a pass
- 3) There is always a way.

Our commitment to quality is practiced by:

- Employing excellent staff that add value to our business.
- Engaging our staff with the company's "three rules" values.
- Having clear work instructions and procedures.
- Documenting non conformances and implementing corrective actions.
- Setting quality targets that are measured and communicated.
- Measuring success through key performance indicators.
- Seeking feedback from our customers and responding to their needs.
- Ongoing investment in equipment that aligns with the strategic goals of the business.
- Providing a safe and professional work environment.
- Complying with all laws and regulations.
- Maintaining certification to quality standard ISO9001.

At Platypus, we are committed to the supply of quality products and services through the application and continuous improvement of the Platypus Integrated Management System. Fully aligned to ISO standards, our IMS is implemented across our organization and verified by independent third party audits.

Aaron Lusch

General Manager